

Commonwealth Veterinary Clinic

2356 Jefferson Highway, Waynesboro, VA 22980

540-942-9777

BOARDING AGREEMENT:

(Please initial below indicating that you have read and agree to the policies below)

- While boarding at our clinic, we provide your pet with food, water, and clean kennels. Dogs are provided with individual indoor kennels and are allowed exercise and fresh air several times daily in our outdoor runs. Cats are provided with fresh food and water, as well as clean litter boxes in their individual cages.
- All dogs and cats will be fed a high quality dry kibble (Science Diet Sensitive Skin and Stomach) unless you bring their own food.
- Any medication, vitamin, or supplement that is administered will incur an additional charge (see Boarding Rates)
- All dogs are required to be up to date on Rabies, DHPP (Distemper), & Bordetella. Leptospirosis is recommended. All cats are required to be up to date on Rabies and FVRCP. These immunizations need to have been performed at our clinic or official documentation from another veterinary clinic must be provided. Each animal must have a current annual exam with us or made prior arrangements with doctor approval to have an exam done during their time boarding or at time of drop off.

Reminders About Respiratory Infection During High Volume Boarding Season:

As we start to reach our peak boarding season, there are increased risks of respiratory infections. We do everything we can to prevent these infections, but we cannot guarantee symptoms will not appear. Commonwealth Veterinary Clinic requires all boarders to be up to date on their Bordetella vaccine prior to boarding. We screen every dog for potential respiratory infection upon arrival; however because dogs could be infected but not showing signs yet, there is potential for bacteria and viruses to find their way in, especially during high volume boarding seasons. We cannot guarantee your dog will stay symptom and infection free. If your pet would develop any respiratory symptoms while boarding with us, they will be examined, treated, and isolated as needed. We will make every effort possible to contact the owner if symptoms appear. **Owners will be responsible for these costs.**

- Regular Drop-Off and Pick up hours: **Monday-Friday 7am-6pm**. At this time, Commonwealth Vet Clinic does not have additional pick-up or drop-off hours for boarding on the weekends.
- Sickness and injury** are two things that we pray never happen while your pet is staying with us. We go out of our way to prevent either from occurring. Unfortunately despite our best efforts, boarding pets will occasionally be affected by one or the other. When it does, we will first **contact you**. If you are unavailable, we will initiate the treatment that is necessary to alleviate the symptoms until you can be reached. You will be charged for any medical treatment that is deemed necessary by our medical team. If your pet develops a life threatening condition, and you cannot be reached, we will initiate whatever medical attention is necessary (including, but not limited to diagnostics, medications, surgery, etc) unless you have specifically signed a DNR or left instructions for medical care. **Diarrhea** and **Anxiety** are the exceptions to the above protocol. See below for our diarrhea and anxiety protocols.
- Diarrhea:** Diarrhea is the most common medical concern that we occasionally see in boarding pets. It can be caused by many factors including parasites, food, or simply being away from home. Despite the cause, diarrhea presents risks to both the affected patient and other boarders. Therefore, if a boarding patient develops loose stools while here, **a fecal sample will be examined microscopically at the owner's expense.** (If we have documented evidence of a negative fecal floatation within the last 12 months, then there will be no cost associated with the fecal.) **If parasites are identified, necessary treatment will be initiated** and you will be contacted with additional instructions at the time of discharge. If the fecal shows no evidence of parasites and our medical team determines that your pet is otherwise acting normally, we

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will attempt to treat the diarrhea with probiotics and dietary modifications at the owner's expense.

The probiotic we would specifically use is called Proviabie. This probiotic includes a paste and a capsule we would give to your pet daily to help reestablish a healthy intestinal balance. If at any point diarrhea is identified in your pet, and our medical staff determines that the overall condition is not normal, you will be contacted according to our standard "sickness and injury" policy listed above.



Anxiety: Many dogs in kennel situations are more anxious than at home. Anxiety behaviors in dogs can include pacing, panting, barking, or lunging at kennel staff or other boarders. This behavior can lead to adverse affects (such as diarrhea or poor appetite) and in worst cases, medical emergencies (such as bloat and self trauma). Veterinary medicine provides a variety of ways to manage anxiety in short term situations. If your pet shows signs of anxiety, we will attempt to address the problem with non-pharmaceutical methods first including oral supplements and possibly moving kennel arrangements. If this is ineffective or if the behavior rises to a level where stronger medication is needed or the safety of our staff is impacted, then we will attempt to contact you to discuss an additional treatment plan. If you are unable to be reached, we will start administration of short term medication to treat the anxiety.

If we can be of service to you, or if you have any questions regarding boarding here at Commonwealth Veterinary Clinic, please call our office at (540) 942-9777 or email us at commonwealthvetclinic@gmail.com.

Owner Signature

Date